

Before you can use Imaris you need to install the Imaris application and register your computer with the Bitplane license server.

System requirements:

Since the graphic board is critical please see: <https://imaris.oxinst.com/support/system-requirements> for a list of tested graphic boards and general system requirements.

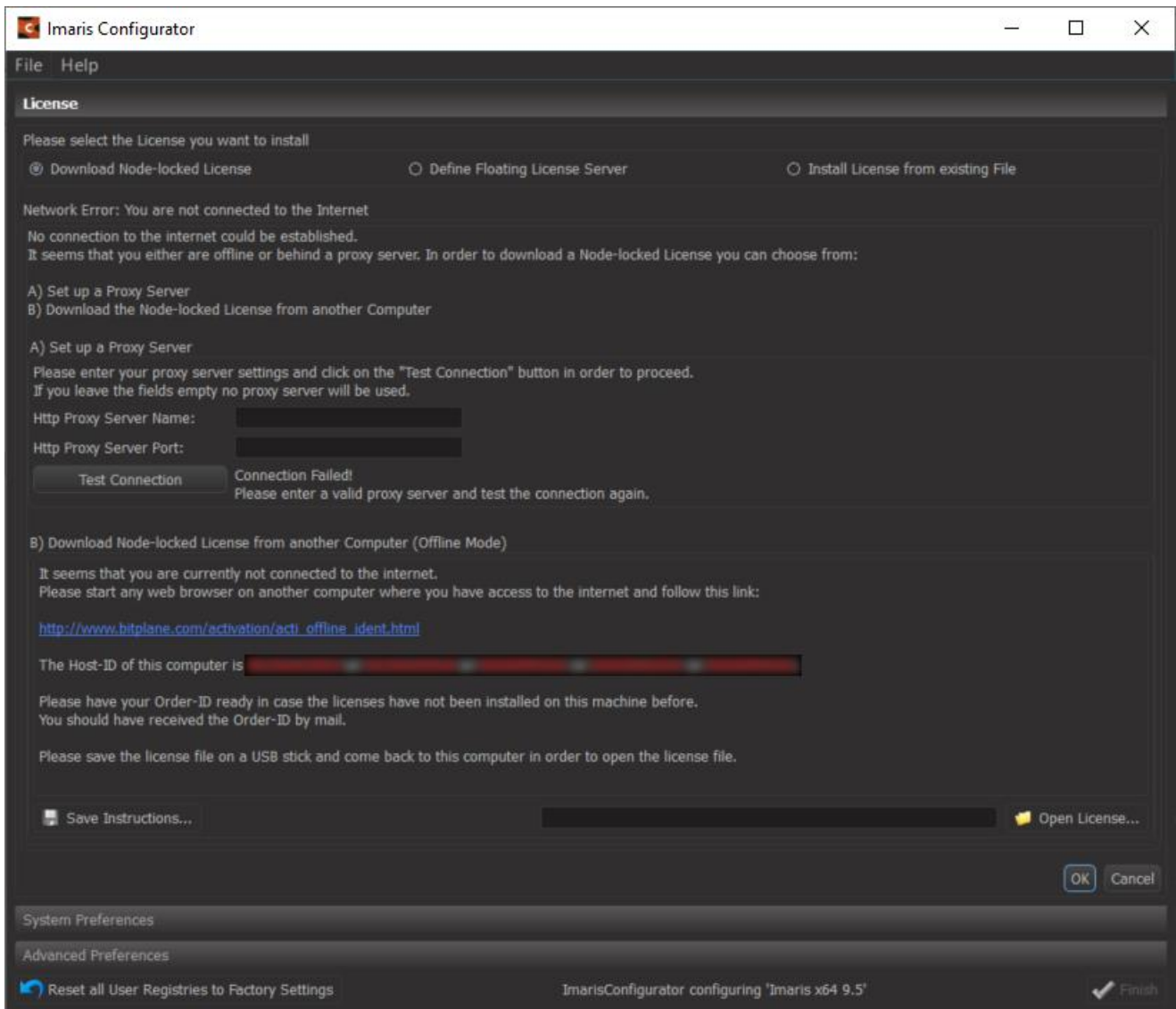
In case the Imaris workstation is not connected to the internet please refer to the [Offline installation section](#).

Online installation:

- Run the Setup file as Administrator and follow the instructions
- There will be the license dialog (since you do not have a valid license yet)
- Click the 'C' symbol (Configurator) in order to acquire the license file
- Enter the login for the Administrator Account
- Choose 'Add License Location'
- Choose 'Download Node-Locked License (Please specify a proxy if needed)'
- Select the HOST-ID of the network device that will never be deactivated (e.g. the LAN-adapter)
- Enter the Order-ID
- Click OK -> the new license file will be acquired
- Click 'Finish'
- Click 'Next'
- You will be guided through the normal Imaris setup after a new installation

Offline installation:

- Run the Setup file as Administrator and follow the instructions
- There will be the license dialog (since you do not have a valid license yet)
- Click the 'C' symbol (Configurator) in order to acquire the license file
- Enter the login for the Administrator Account
- Choose 'Add License Location'
- Since Imaris has no internet access the following window will appear:



- Press 'Save Instructions' and take the file to another computer which has internet access.
- Open the following link: https://flash.bitplane.com/wda/interfaces/public/acti_offline_ident.cfm
- Enter the Host-ID of the network device from the Imaris workstation that will never be deactivated (e.g. the LAN-adapter). You can see the Host-ID of the Imaris workstation as well in the dialog shown above or in the instruction file.
- Enter your Order-ID
- Please save the license file on a USB stick and transfer it to the Imaris workstation
- Back to the Imaris workstation use 'Open License' and browse to the license file
- Click OK -> the new license file will be acquired
- Click 'Finish'
- Click 'Next'
- You will be guided through the normal Imaris setup after a new installation

Note: If your order was for multiple copies of the same product (e.g. 3 x Imaris 9.6) then you can use the Order-ID on multiple computers. Please make sure you choose only one copy of each product per computer by selecting only one of the order items.

You can open "Help / License" to access the license installation dialog at any time.

In case you are experiencing any problem please contact the support team at <https://imaris.oxinst.com/support/>